

LOCAL EXCHANGE SERVICE TARIFF

Part 1 - Rules and Regulations

1.20 Lifeline Services

- A Lifeline service applies to discounts to monthly recurring rates for qualifying residential customers. These discounts apply to existing tariffed rates and charges for residential telephone service. Lifeline service is available only with Residential service, excluding foreign exchange service. Lifeline service is limited to one line per household at the Customer's primary residence.
- B In order to be eligible for Lifeline service, a residential customer's annual household income must be at or below 150% of the poverty level, as determined by the U.S. Office of Management and Budget and as approved by the State treasurer.
- C The Lifeline plan will apply after receipt and processing of a completed Lifeline application, including documentation indicating that the household income meets the eligibility requirements.
- D The discount on the monthly tariffed rate shall be \$8.25 or 20%, whichever is greater, which shall be inclusive of any federal contribution below the regulated rate. For persons 65 or older, this discount shall be \$12.35 or 25%, whichever is greater, which shall be inclusive of any federal contribution below the regulated rate. The total contribution shall not exceed 100% of all end-user common line charges and the basic local exchange rate.
- E The Company shall not disconnect Lifeline Service for non-payment of toll charges by qualifying customers.
- F. The Company shall provide, at the qualifying Customer's option, toll blocking service at no charge. The Company defines toll blocking as a service provided by the Company that lets the Customer elect not to allow the completion of outgoing toll calls from their telecommunications channel.

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Issued By:

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